

<b>CAMBRIDGESHIRE POLICE AND CRIME PANEL</b>	<b>Agenda Item No. 11</b>
<b>5 NOVEMBER 2014</b>	<b>Public Report</b>

## Report of the Office of the Police and Crime Commissioner

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### POLICE AND CRIME PLAN VARIATION

#### 1. PURPOSE

- 1.1 To seek the Police and Crime Panel’s (“the Panel”) endorsement of a variation to Objective 1 (Maintain Local Police Performance) of the Police and Crime Commissioner’s (“the Commissioner”) Police and Crime Plan (“the Plan”). The variation seeks to update the Plan to reflect delivery of the Objective.

#### 2. RECOMMENDATIONS

- 2.1. The Panel review the variation to the Plan provided with this report.

#### 3. TERMS OF REFERENCE

- 3.1 Item 1 - To review and make a report or recommendation on the draft Plan, or draft variation, given to the Panel by the Commissioner.

#### 4. BACKGROUND

- 4.1 When I took office my intention was for evolution of the former Police Authority’s Local Policing Plan rather than a revolutionary approach and starting from scratch. I have treated the Plan as a ‘live’ document; some aspects of the Plan are still relevant after 18 months and other aspects have been subject to variations. These variations will continue as required.
- 4.2 The Police Reform and Social Responsibility Act 2011 (“the Act”) places a responsibility on Commissioners to issue a Plan within the financial year they are elected. My Plan was published by 31<sup>st</sup> March 2013.
- 4.3 Under the Act, before issuing or varying a Plan, I must consult with the Chief Constable of Cambridgeshire Constabulary (“the Constabulary”) and send the draft plan or variation to the Panel. The Panel must review the draft plan or draft variation and make a report or recommendations to me.
- 4.4 I have consulted with the Chief Constable. A paper on the variation of Objective 1 of the Plan was submitted to my Business Coordination Board on the 2<sup>nd</sup> October 2014.

#### 5. OBJECTIVE 1 – MAINTAIN LOCAL POLICE PERFORMANCE

- 5.1 Since the initial publication of my Plan there have been a number of operational developments which are not reflected in the current version of Objective 1.
- 5.2 The updated Objective 1 chapter is organised under the following headings:

1. Community engagement

2. An accessible and responsive Constabulary
3. Visible policing
4. A professional team

### 5.3 **Community engagement**

- 5.3.1 The updated Plan strengthens this aspect of local policing. It highlights the importance of building a strong relationship between local policing and the communities they serve. Understanding what is important to communities helps the police prioritise the things that represent the greatest risk and matter most to people.

### 5.4 **An accessible and responsive Constabulary**

- 5.4.1 People want to be able to contact the police in a manner that suits them best. This includes by phone, in the community and online.
- 5.4.2 Ensuring an effective 101 call handling service remains one of my priorities and I will continue to hold the Constabulary to account on this.
- 5.4.3 We are also setting up local contact points in the community. These points will be held on a regular, advertised basis at locations such as supermarkets.
- 5.4.4 Many people like to use online resources where time is not a critical factor. We will continue to develop these options for people who prefer to “self-serve”. This also relieves pressure on the 101 service.

### 5.5 **Visible policing**

- 5.5.1 When I speak to the public, the most common theme to emerge is police visibility. People would like to see uniformed officers in their communities as often as possible.
- 5.5.2 With the continued constraint on budgets the force will be embracing new ways of working to maximise the resources allocated to the front line to maintain police visibility.
- 5.5.3 At the forefront of this is Programme Metis which will see officers issued with tablets and smart phones allowing them to access real time information and complete paperwork when out and about. This reduces the need to return to a fixed base and increases visibility in the community.

5.5.4 Local policing will be enhanced through close working relationships with voluntary, faith and community groups.

## 5.6 **A professional team**

5.6.1 This is a new section to Objective 1. It emphasises the importance of supporting staff and volunteers to maximise their personal potential. This is about ensuring that we have the best quality team available who are motivated and equipped to deal with new ways of working.

5.6.2 In updating the Plan it has been cross referenced with the Constabulary's Policing Priorities, the People Strategy and the Volunteering Vision to ensure consistency.

## 5.7 **NEXT STEPS**

5.7.1 The draft variation will be reviewed by the Panel on the 5th November 2014. I am aware that I must have regard to any report or recommendation, give the Panel a response to any such report or recommendation and publish my response.

5.7.2 The Panel are asked to note that other sections in the Plan will be updated in the coming months to give the entire document a refresh. In accordance with the Act, I will bring these variations before the Panel to review.

## 6. **BACKGROUND DOCUMENTS**

6.1 Police and Crime Plan 2013-16 [www.cambridgeshire-pcc.gov.uk/police-crime-plan](http://www.cambridgeshire-pcc.gov.uk/police-crime-plan)

Objective 1 Report – Business Coordination Board <http://www.cambridgeshire-pcc.gov.uk/work/>

## 7. **APPENDICES**

7.1 Appendix 1 - Draft Variation to Objective 1 – Maintain Local Police Performance of the Cambridgeshire Police and Crime Plan.

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